

# AHCCCS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by AHCCCS staff.

Date: 2/15/17

Name and contact information of provider:

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Type of evidence-based practice provider (select one):

X	Permanent Supportive Housing
	Supported Employment
	Consumer Operated Services
	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

Lifewell Behavioral Wellness staff found the reviewers to be friendly and professional in their responsiveness to questions as well as their preparedness for the fidelity review. The reviewers both made sure that they had a clear understanding of the information that they were receiving from the Lifewell PSH clinical staff. Lifewell staff felt supported by the reviewers through the review process through acknowledgements of system limitations that continue to limit the programs ability to more fully be adherent to the fidelity model.

What was most helpful about the fidelity review process for your agency?

Lifewell Behavioral Wellness has felt that the review process has been helpful in being able to continually maintain and improve our PSH program.

What suggestions would improve the review process?

Lifewell Behavioral Wellness does not have any suggestions to improve the process at this time. We feel as though the process is fair and with the considerations identified in the explanations of lower scores to identify outside influences and system constraints the review report is more reflective of Lifewell Behavioral Wellness's program.

Comments from your agency regarding the findings of the review and/or the fidelity report:

Lifewell Behavioral Wellness felt as though the review process and report was fair in the assessment of the program. We appreciate that during this review period the report pointed out areas that were scored low that were due to influences from the system or other entities beyond Lifewell Behavioral Wellness's control.

